

**CORRECTIONS COMMISSION
OF
NORTHWEST OHIO**

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STRYKER – Employees at the Corrections Center of Northwest Ohio have named TeLori Austin, of Fulton County, the Employee of the Year for 2023.

Fellow workers at CCNO chose Austin for the honor after taking on the challenge of becoming the Intake Supervisor for the jail. Smooth operations in the Intake Department are vital for the jail, courts, and law enforcement agencies. Unlike most local jails, CCNO's regional status means they have to manage reception and processing from dozens of courts and even more law enforcement agencies.

Organization, responsive communication, and ownership were key qualities that jail leaders were looking for when deciding who to place in this role. "TeLori has worked for CCNO since 2016 and has proven time and again that she has the qualities we needed for Intake," commented Dennis Sullivan, the jail's executive director. "She's owned the task of streamlining the flow of Intake and it shows; not just to us, but the courts and our law enforcement partners see it. Several people have shared with me that the changes in Intake are positive and helpful."

The Intake Department is responsible for processing all new book-in inmates and releases. In 2023, the jail booked 4,529 people and released 4,522. These individuals are coming from many areas across the state and from all court levels, from municipal to federal court. "Being successful in Intake requires a person to commit to learning each court's paperwork, language, and preferences," said CCNO Intake Commander Beth Miller.

"TeLori was promoted to a Supervisor in September of 2022," added Director of Security Craig Eiden. "Becoming the Intake Supervisor that soon after a promotion was a huge undertaking, but she didn't shy away from it. Her work ethic is impressive."

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Pictured from left to right are Craig Eiden (CCNO Director of Security), CCNO Employee of the Year TeLori Austin, and Dennis Sullivan (CCNO Executive Director)